

Orchard Surgery



Patient Information Leaflet

REPEAT PRESCRIBING SCHEME

What Is A Repeat Prescription?

This is a prescription, which you can obtain from the Surgery, without having to see a Doctor each time.

How Do I Get My Prescription?

Your Doctor will usually give you your first prescription. It will consist of two parts.

The GREEN side is the actual prescription, which you give to the Pharmacist to obtain your medication.

The WHITE side is a list of medication that can be issued as a 'Repeat'.

When you need more medication please tick only the medication required. Take the white slip to the Surgery and your prescription will be ready within 2 working days.

Please make sure that you order your repeat medication in plenty of time so that you do not run out.

If you are unable to get to the Surgery you may send in your request with a Stamp Addressed Envelope and we will post it back to you. However, please allow extra time in these instances.

Please be aware that, for safety reasons, practice staff are not allowed to take requests over the telephone or by Fax, except in exceptional circumstances, which must be agreed by your Doctor.

What If I Have Lost My White Slip?

You can request your prescription on a special slip available at Reception. It is essential that we always receive your request in writing.

May I Ask The Pharmacist To Collect My Prescription?

Yes. Many pharmacists run a 'Repeat Prescription Collection' service. Please speak to your pharmacist for information regarding the scheme.

What If I Need My Medication Urgently?

If you have run out of medication, a Prescription can be issued urgently. However, this will depend upon a Doctor being available to sign it. Please be patient with our staff as you may have to wait and please try and keep these requests to a minimum.

How Do I Get New Medication That The Hospital Has Recommended?

If you have seen a Specialist or have been in hospital your medication may have been changed. If the hospital has given you a letter please let us see it, as soon as possible, as it will contain the information we need to change your repeat prescription.

What Happens When My Medication Has 'Reauthorisation Required' Written Next To It?

If your medication needs re-authorising you may need to allow extra time for this to be checked by your doctor. You may be asked to make an appointment to have your treatment reviewed if you have not seen the Doctor for some time.